



881 E. Hidalgo Ave.
Raymondville, TX 78580
1.800.446.2031
www.vtx1.net

VTX1 Companies

Dear VTCI Member,

This letter serves as notice to our VTCI members that we have elected to discontinue **television** service from our line of service offerings **effective March 31, 2019**. Unfortunately, the cost to provide TV service is no longer a financially sound option for our Cooperative due to the exorbitant costs being paid for programming.

In addition to rapidly increasing programming costs, a technology trend is evolving that further limits our potential for growth of television subscribers – that trend is the viewing of television content over the internet using applications like Netflix, Roku, Amazon Prime, Hulu, and a host of others. This technology is referred to as Over-The-Top or “OTT.” Over-the-Top is defined as the delivery of film and TV content via the internet, without requiring users to subscribe to a traditional cable or satellite TV service.

As an alternative solution, VTX1 is offering advice for OTT viewing options that are available to you now. These options may provide cost savings to you over our current television service. With OTT, you'll have the ability to select a solution of your choosing in your geographical area via:

- Streaming solutions such as YouTube TV, Hulu, Sling, Amazon Prime, etc.
- Roku, Apple TV, PlayStation Vue
- Local satellite provider

Instructions for setting up equipment and accounts for these options can be found on our website at www.vtx1.net/OTT. We have also launched our own OTT channel to continue providing you with the original VTX1 content that you're accustomed to viewing on Channels 1 and 25, in addition to local UIL sports events streamed live and on demand through a local partner.

Once you've selected your alternative OTT viewing option, you will no longer require VTX1's television equipment. This equipment includes the set-top box and the remote control. Please be aware the equipment **WILL NOT** be useable elsewhere. Several options are available for disposing of this equipment as follows:

- Return the equipment to one of our business office locations,
- Dispose of the equipment in an environmentally safe way via your closest local recycling center,
- Mail the equipment to: VTX1 Companies, Attn: Warehouse Dept., 10265 N. FM 88, Lasara, TX 78561, or
- Present it to any technician/employee in the field for return.

Please note -- there is **NO** charge to you if the equipment is not returned.

With the faster internet speeds that VTX1 is offering to our VTCI members effective January 1, 2019, your internet and OTT viewing experiences should significantly improve. We appreciate your business and hope you will remain with us for internet, telephone and security services.

Sincerely,

Dave Osborn
Chief Executive Officer

**A copy of this notice will be made available in Spanish, upon request; una copia de este aviso estará disponible en español, bajo petición.*